June 2013

Academic and Faculty Support

- Locus Enhancements (5)
- R+ System Replacement (2)
- Electronic Outbound Transcript Feasibility
- School of Nursing SIM
- Sakai Implementation

Administrative Initiatives

- Advance Web Implementation
- Convio Replacement
- Database for Key and Lock Info
- Quick Updates to LUC Emergency Web Pages
- LOCUS Security Center Rollout
- SSP changes for FY14
- BAS changes for FY14

Student Technology Support

- Email Replacement/Migration
- Parking Enforcement/Permit Mgmt.
- Illinois Articulation Initiative
- Lecture Capture

Infrastructure

- Novell to Microsoft Migration
- Security Camera Infrastructure (2)
- Information Security Program (8)
- Campus Construction Initiatives (12)
- LUHS/LUC/HSD Technology Program (5)
- Computer Aided Dispatch for Campus Safety Upgrade (ARMS)
- IT Disaster Recovery

Continuous Service Development

- Emergency Response Website
- Enterprise Content Management (9)
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- Enhancements to Immunization Data Mgmt.
- Business Intelligence/Data Warehouse (4)



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Health Legend

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Lime - On Target, Minimal Risk, Minor Concerns, Under Control

Yellow - Target in Jeopardy, Risks Being Managed, Unknowns Exist

Orange – Slightly Off Target, Several Risks or Unknowns

Red – Off Target, High Risk, Multiple Concerns



Academic and Faculty Support							
Project	Sponsor	Project Mgr	Prior	Current	Remarks/Issues/Milestones		
LOCUS Enhancements (10 Original, 5 Remaining) (PSS #'s 1621, 1702, 1723, 1803, 1813)	Academic Affairs (Pelissero)	Adams, Pullen, Slazyk	Green	Green	Recent Activity: 1. COMPLETED: 1702 FA Custom for Aid Year 2013 – complete for FA Package Letters. 2. IN-PROGRESS: 1621 Trans Credit Summary report – User Testing; 1723 Course Catalog Search for CORE 2012 – User Testing; 1803 Emergency Contacts (target for 8/2013-revised); 1813 XML Transcripts – User Testing and some process issues. Next Steps: Continue to manage priorities for high priority LOCUS Enhancements.		
LOCUS Enhancements (3 New High) (PSS #'s 1895, 1903, 1914)	Academic Affairs (Pelissero)	Adams, Pullen, Slazyk	Green	Green	 Recent Activity: 1. COMPLETED: 1895 Fin Aid 2014 – Aid – complete for FA Package Letters; 2. IN-PROGRESS: 1903 Sakai Extract Enhancements – in development; 1914 Engaged Learning Enhancements (target 8/13); Next Steps: Testing and deployment. 		
Electronic Outbound Transcripts Feasibility (PSS 1145)	Academic Affairs (Pelissero)	Adams	Lime	Lime	Recent Activity: Status remains as PENDING due to other prioritized initiatives. Creation of XML version of the transcript is nearing completion (UAT needed); needed for the eTranscript capability. Next Steps: Finalize conversion to XML-based transcript (PSS 1813) and re-establish TAC.		
School of Nursing - SIM	Provost (Pelissero)	Wieczorek	Green	Green	Recent Activity: 1) No recent activity. Project nearly complete. Waiting for Nursing to determine if they will want TV monitors added to the debriefing rooms. Next Steps: 1) Possibily order three TV's for the debriefing rooms.		
Sakai LMS Implementation (PSS 1798)	Academic Affairs (Scheidenhelm)	Yun	Green	Green	Recent Activity: (1) Completed the configuration of Sakai course sites, loaded instructor/staff assignments and student enrollments for courses that faculty requested be migrated to Sakai for the Summer sessions; (2) Held over 22 Sakai training sessions which were attended by over 200 faculty and staff (3) Launched Sakai as the University's LMS on May 20th (the start of the summer session) and retired Blackboard; (4) Worked with Blackboard to export Winter term, J-Term, and Spring 2013 semester course content for importing into Sakai; (5) Updated webpages, training and user documentation. Next Steps: (1) Migrate to Sakai requested course content from Winter 2012 through Spring 2013 for faculty to use for building courses; (2) Complete remaining tasks that include LDAP authentication, integrations (i.e. iTunes U) and prepare for fall semester; (3) Continue offering Sakai training, drop-in clinics and 1x1 sessions; (4) Provide support to students, faculty and staff as needed.		
SLATE Implementation (PSS 1725)	ESRR (Heuer)	Slazyk	Green	Complete	Recent Activity: 1) Developed "Next Stop Lite" to fill in capability gaps in Slate (PSS 1825 see below); 2) The interface for transfer of documents to ECM is finalized; working minor issues. Next Steps: 1) Put finishing touches on the interface for Housing; and 2) Resolve operational issues with document transfers to DocFinity.		



Administrative Initiatives							
Project	Sponsor	Project Mgr	Prior	Current	Remarks/Issues/Milestones		
Campus Reservations Interfaces (1) (PSS 1148)	Auxiliary Services (McGuriman)	Adams	Green	Green	Recent Activity: Confirmed need to interface from Kinetics (Kx) Conference Services to R25 Space Reservations. Next Steps: Interface on hold pending evaluation of Kx and R25 at LUC.		
Grad Merge	Advancement (Hughes)	Slazyk	Lime	Lime	Recent Activity: None – This project has dropped in priority due to the Advance Web installation which has a target date of June 2013. Next Steps: Make incremental changes as required vs. sweeping modifications.		
Database for LUC Key and Lock info (PSS 1628)	Campus Safety (Fine)	Heckel	Lime	Lime	Recent Activity: Meetings held with clients to discuss requirements. Development of the application is in progress. Next Steps: Continue development work and clarify requirements with clients.		
Quick Updates to LUC Emergency Web Pages	UMC (Drevs)	Heckel	Yellow	Yellow	Recent Activity: Met with clients to discuss requirements. Working on setting up scripting language tools on main web servers to be used for this application. Next Steps: Continue to clarify requirements, complete setup of above tools.		
Advance Web Upgrade (PSS 1669)	Advancement (Heintzelman)	Pullen/ Slazyk/ Dayton	Lime	Lime	Recent Activity: 1) Added the Ellucian Persona modification; 2) Updated LUHS AWA implementation to use 64 bit software; 2) Project plan and milestones have been restructured for new go-live date of October 7 th ; 3) Work continues with both SNtial and Ellucian; 4) SOW/proposal under review from IBI regarding the development of a reporting dashboard. The goal is to bring IBI resource on site for 6-8 weeks beginning in July or August. Next Steps: 1) Refine and configure Personas; 2) Install 64 bit version of LUC AWA; 3) Develop scripts for separating LUC and LUHS data; 4) Develop procedures for migrating metadata objects between environments; 5) Build databases and servers for multiple environments; 6) Develop security roles and practices; 7) Add LDAP authentication capability.		
LOCUS Security Center Rollout (PSS 1851)	Provost (Pelissero) & ITS (Malisch)	Dayton	Lime	Lime	Recent Activity: 1.) Student Financials and Financial Aid areas have completed their audit; Security team in process of making the access changes in Production; 2) Campus Community and Registration & Records areas are nearing completion; 3) Meetings with Deloitte auditors to discuss approach and estimated completion; 4) Introduced new ERP Security Administrator to project. Next Steps: 1) Complete access changes in PRD environment; 2) Document changes thoroughly; 3) Provide any requested information to auditors.		
BAS Changes for FY 2014 Budget Process (PSS 1817)	Financial Planning (Hickey)	Heckel	Green	Complete	Recent Activity: None Next Steps: None		
SSP Changes for FY 2014 cycle (PSS 1817)	HR Compensation (Meister)	Heckel	Green	Complete	Recent Activity: None Next Steps: None		



-aq . ()×	Student Technology Support							
Project	Sponsor	Project Mgr	Prior	Current	Remarks/Issues/Milestones			
Loyola Mobile Projects	ITS (Malisch) & Lrng, Tech & Assmt (Scheidenhelm)		Lime	Green	Recent Activity: 1) Reviewed initial TAC report against the Architecture Review Boards principles and guidelines; 2) Developed desired list of high-priority, high-impact features; 3) Completed contract with HighPoint for Locus mobile interface and completed installation of initial development environment. Next Steps: 1) Configure and refine the software to meet the list of desired features; 2) Review the capabilities of HighPoint to replace the BlackBoard springboard app; 3) Form mobile advisory committee with representatives from throughout the University.			
Lecture Capture Pilot	Information Technology Services (Montes)	Hayes	Lime	Lime	Recent Activity: 1) Spring pilot phase successfully completed; 2) Started summer session pilot; 3) Extended Panopto contract through Fall 2013; 4) Developed website for pilot; 5) Continued LMS integration coordination with Longsight and Panopto; 6) Continued coordination for LDAP and ADFS server authentication for early August. Next Steps: 1) Finalize faculty and student spring pilot feedback; 2) Execute updated contract extension with Panopto; 3) Continue recruitment efforts for Summer Session B and Fall 2013; 4) Test and deploy Panopto image; 5) Finalize LMS integration, LDAP and ADFS server authentication; 6) Present at FOTL in August; 7) Make recommendations to ATC, ITESC, and Dean's Council after Fall 2013 semester.			
GroupWise to Exchange Migration (PSS 1830)	Enterprise Project (Vonder Heide)	Yun	Lime	Lime	Recent Activity: 1) Completed University migration from GroupWise to Microsoft Exchange on May 20th; 2) Received over 3,300 Helpdesk calls through June 30th; 3) Modified environment based on feedback received from LUC community; 4) Conducted 8 presentations and 14 trainings, attended by over 400 students, faculty and staff; 5) Tested failover services between LSC and WTC; 6) Kicked off Phase 2 activities (PSS 1920) to replace existing Audix voicemail with Unified Messaging. Next Steps: 1) Adjust sort order in address book; 2) Provide support as needed; 3) Assess best deployment options of Exchange for remaining HSD; 4) Rollout Unified Messaging in the fall.			
Parking Enforcement & Permit Management	Campus Parking (McGuriman)	Adams	Green	Green	Recent Activity: Test and Prod environments established; Interface development and phased rollouts planned. Next Steps: Initial rollout (Tickets & Resident Students) by August, 2013 with subsequent deployment in September-October.			
Illinois Articulation Initiative (IAI) (PSS 1403)	Enrollment Management (Roberts)	Adams	Lime	Green	Recent Activity: Transfer Credit (acceptance) and Degree Progress Report – Core for IAI students, is in production. Mass changes of rules/ requirements/configurations complete. Tracking student populations with milestones in development. Next Steps: 1) Work with Reg & Recs work group to refine and implement policies; 2) Define business process changes, as appropriate. 3) Implement milestones to track student populations.			
Transfer Credit Equivalency	Reg & Records (Korinek)	Heckel	Green	Complete	Recent Activity: None. Site was deployed to production prior to last status. Next Steps: None – production maintenance.			
Changes to Admitted Student Portal for Fall 2013 Admits (PSS 1805)	Undergraduate Admissions	Heckel	Complete	Complete	Recent Activity: None Next Steps: None.			



	Infrastructure						
Project	Sponsor	Project Mgr	Prior	Current	Remarks/Issues/Milestones		
Campus Construction Initiatives (22)	Facilities (Wibbenmeyer)	Various NIS staff	Green	Green	Recent Activity 1) Damen Student Center opened; 2) All departments from 10E and 16 E relocated; 3) Baumhart Hall renovations; 4) Mundelein Palm Court and Theater, Ensemble areas; 5) Fitness center at HSD migrated to their own provider network; 6) Planning for QSoB and CTRE buildings. Next Steps. 1) Activation of deNobili, CSUL, and San Francisco halls; 2) Hoyne field bleacher addition with press box and internet access upgrade; 3) Install a ER phone with camera for the CTA plaza; 4)Move Phoenix to WTC; 5) Remodel LSC mail room; 5) Finalize QSoB and CTRE plans; 6) Relocate departments into BVM tower; 7) Complete Baumhart renovations; 8) Kenmore closure: install 4 ER phones; 9) Monitor Halas hall addition and Castle house remodeling.		
Novell to Microsoft Migration	Enterprise Project (Vonder Heide)	Apa/Ryan	Green	Green	Recent Activity: Approximately 3,200 faculty staff machines were migrated to Windows 7 with Office 2010. Approximately 25 still running XP; some of these machines are specialized, dedicated to lab equipment and may not be converted. Next Steps: Related to the project, continue to migrate data from Novell file servers to Windows; target completion is mid-August.		
Security Camera Infrastructure (PSS 1687)	Enterprise Project (T. Kelly)	Wieczorek	Green	Green	Recent Activity: 1) Completed overall final budget and recommendation approved to begin updating the perimeter buildings with current funds from the infrastructure refresh budget. 2) Submitted request for refresh program for cameras. Next Steps: 1) Install cameras on building exteriors using funding from infrastructure refresh budget. 2) Submit final budget to senior management.		
Information Security Program (8)	Enterprise Project (Sibenaller)	Pardonek	Green	Green	Recent Activity: The 2013 PCI assessment initiative underway; completion targeted for October. The Information Security Advisory Council (ISAC) reviewed several policies for advancement to upper management. The 2013 annual security assessment in process; results expected Q1 FY14. The PII compliance efforts for 2013 delayed by loss of staff in April; position filled in June and expect PII scans of all computers by end of the CY2013. New process for data stewards is streamlined by identifying only computers that contain PII. Additional modules to scan image files and Exchange mailboxes have been installed. Next Steps: 1) Continue PII activities; 2) Continue to assess and streamline the NAP id creation process; 3) Complete the annual LOCUS security assessment; 4) Conclude the VPN TAC and implement a new solution; 5) Review NAC solutions; 5) Continue with ISAC activities.		



Infrastructure Cont'd						
Project	Sponsor	Project Mgr	Prior	Current	Remarks/Issues/Milestones	
LUHS/LUC/HSD Technology Program (PSS 1570)	Enterprise Project (Bergfeld/Kelly/ Malisch)	Simmons	Lime	Lime	Recent Activity: JDA has submitted initial recommendations for the assessment, design and recommendation for improvements to the network architecture and authentication processes between LUC and LUHS/Trinity. As part of the overall University email migration, the decision was made to delay the migration of HSD to Outlook; HSD was migrated to the LUHS Groupwise environment. The capital budget was submitted and approved for the Lawson migration; current target is for May 2014. Technical requirements for the CTRE building have been refined; Research IT requirements are being documented. Modifications were completed for the inclusion of HSD into the Budgeting and Salary Planning systems. Next Steps: 1) LUC and LUHS to evaluate pros/cons and costs associated with the JDA recommendations; 2) Determine the timing and scope of the LUHS and HSD migration into Outlook environments; 3) Implement the technical and database structures in support of the Lawson and Kronos migrations.	
Lawson/Kronos Transition Program (PSS #'s 1885, 1923, 1924)	Enterprise Project (Kelly/Krumrey/ Laird/Malisch)	Dayton		Green	Recent Activity: Capital budget request submitted. General Counsel from LUC and LUMC have drafted legal agreement to protect historical data remaining in both databases. LUC Finance & ITS are working with Lawson and Kronos Professional Services in July/August. Key items in progress include: planning the move of both databases to University servers; writing job descriptions for the ITS FTEs to be hired to support the systems; creation of detailed project plans; analysis of interfaces and necessary changes to Receiving & Delivery. Next Steps: 1.) Finalize legal agreement; 2) Move databases to University servers; 3) Work with Lawson and Kronos Professional Services to configure servers; 4) Testing of functionality and interfaces; 5) Order new hardware for Production systems.	
BCDR Program	Enterprise Project (Pelissero/Kelly/ Laird/ Malisch)	Simmons	Green	Lime	Recent Activity: Due to shifting of IT resources to the eMail migration project, two projects within the BCDR program are delayed: identification of infrastructure costs required to meet Recovery Time Objectives and Recovery Point Objectives for LUC enterprise systems, and testing for failover for the LUC.edu website to WTC. The CPOTracker tool has been recommended for documenting and testing business continuity and disaster recovery plan; contract negotiations are in process. The first test for Internet redundancy for the LSC, WTC and HSD Maywood facilities was successful; a full load test is scheduled for the fall. Next Steps: 1) Complete negotiations for the CPOTracker tool, 2) Test failover for the LUC.edu website; determine a third party hosting site in the event of a general outage in the Chicago area; and 3) Identify costs associated with meeting RTOs and RPOs for enterprise systems; if required, adjust RTOs/RPOs based on costs.	
Campus Safety Dispatching System – PSS 1792	Campus Safety (T. Kelly)	Adams (Raymond)	Green	Complete	Recent Activity: Existing system (ARMS) upgraded on schedule in December 2012. Next Steps: Public web site for regulatory reporting delayed for vendor enhancement development; Will open a new project when vendor releases update.	



Continuous Service Development							
Project	Sponsor	Project Mgr	Prior	Current	Remarks/Issues/Milestones		
Business Intelligence/Data Warehouse Strategy (PSS #'s 800, 979, 980, 981)	Provost (Pelissero)	Pullen/ Simmons	Lime	Yellow	Recent Activity: User acceptance testing has been delayed as a result of conflicting project priorities within the LUC DW/BI team. The 2012 academic year data has been added to the Faculty Instructional Activity (FIA) module. There has been significant progress on validating the discount rate data. Next Steps: 1) LUC ITS to complete initial Business Intelligence functionality for each module; 2) Enter into User Acceptance Testing for Campus Community, Student Records, Student Financials and Financial Aid; 3) LUC ITS will assume responsibility for the ETL load of the Data Warehouse from consultants.		
ECM/Imaging Implementation (PSS #'s 830, 968, 970, 1459, 1679, 1751, 1752, 1753, 1765, 1840, 1856, 1871, 1872)	Enterprise Project (Malisch)	Dayton	Lime	Lime	Recent Activity: General Accounting, Library Archives, and Purchasing all came up live on DocFinity between March and June. Projects continue with HR and Facilities, and DocFinity is going to be used to satisfy an audit finding for University contracts. Conversion efforts from V9 to V10 are almost complete; Financial Aid converted in March and the rest of the University will convert at the end of June/beginning of July. Next Steps: 1) Complete conversion efforts for the rest of the University; 2) Planning for next Finance & HR initiatives, SSOM, R&R, Wellness Center, and General Counsel.		
Enhancements to Immunizations Page/Data Management	Wellness Center (R. Kelly/Asaro)		Yellow	Lime	Recent Activity: 1) Self-service page and verification page testing progress; 2) Phase I rollout functionality being defined and moving other features to future phases. Next Steps: Graduate Nursing has separate requirements; including school in testing process; Plan rollout; Develop reporting needs; Continue testing.		
Emergency Response Website PSS 897	Facilities (Wibbenmeyer)	Heckel	HOLD	HOLD	Recent Activity: Project on hold. Next Steps: This project will most likely be cancelled as this functionality is included in the new BCDR program in Infrastructure Section.		
Residence Life Initiatives (PSS 1907/PSS 1891)	Res Life (C Coughlan)	Adams (Siap)		Lime	Recent Activity: eRelease enhancements (1907) complete; RMS Mercury (upgrade to current RMS) implementation (1891) will be deferred due to staffing transition in Res Life. Next Steps: Finalize new schedule and work plan for RMS Mercury.		
CBORD Upgrade (PSS 1788)	Finance (Campbell /Steinfels)	Adams (Raymond)	Complete	-	Recent Activity: Established upgrade plan with vendor and ITS support areas. Next Steps: Complete upgrade in December 2012.		
Implement Terminal Four Content	ITS (Malisch) & UMC (Shannon)	Kraft	Complete	Complete	Recent Activity: None Next Steps: None		